

Press release

Wednesday, May 8, 2019

12 years as a Microsoft Gold Partner

Proven expertise: SER a Gold Partner in three competencies

Bonn, 5/8/2019. To be a Microsoft Gold Partner is a feat, but to be a part of this elite group for 12 years in a row is true recognition of competency excellence for SER. Only one percent of all Microsoft partners achieve this - worldwide! And it's SER's customers who benefit from it the most. The Gold Partner status gives them the security that Doxis4 provides ECM solutions that work perfectly with Microsoft.

This year, SER was able to clinch Gold Partner status in three competencies of the Microsoft partner program:

- Application Development
- Application Integration
- Datacenter

Gold Partner status in the competencies of Application Development and Application Integration demonstrate that SER has excellent know-how in the integration of Doxis4 with Microsoft Office, Office 365, Outlook and SharePoint. In the competency Datacenter, Microsoft recognizes the high scalability of Doxis4 solutions that are integrated with Microsoft products. The solutions are well suited to meet the needs of every scenario, from single departments to data centers of large corporations.

"Microsoft products represent important environments in the client and backend for operating and integrating Doxis4 solutions. That's why it's absolutely necessary that the technological know-how of Microsoft products is continuously extended. This is the only way we can offer our customers the highest possible long-term value of both on-premises and cloud product worlds," explains Klaus Eulenbach, SER's Head of Technology.

Since 2007, SER has consistently attained the Microsoft Gold Partner status – thereby fulfilling the highest level of requirements related to the status. One



important criterion is, for example, the expertise of employees. For Gold status, at least four employees must be a Microsoft Certified Professional (MCP). SER easily surpasses this number. Furthermore, SER has the references to back it up: SER and Microsoft products work in perfect harmony in numerous successful customer installations.

Guaranteed: Doxis4 supports new and old Microsoft releases

Doxis4 is fully integrated in Microsoft Office, Outlook, SharePoint and Dynamics and is ready to run directly after their releases on new operating systems and database releases such as Windows and SQL servers. Additionally, SER customers can be assured that Doxis4 continues to support older Microsoft versions, which are still being used by many companies.

Customers benefit from SER's smart add-ins that provide numerous ECM functions in Microsoft products. This includes the Doxis4 SharePoint Portal Connector and Doxis4 SmartOffice Plus, which, for example, handle document archiving and search directly from Microsoft SharePoint or from Word, Excel and PowerPoint. With Doxis4 SmartOutlook Plus, users are able to assign Outlook emails and their attachments to the right eFile and business process in Doxis4. The Doxis4 Gateway Services archive emails, files and other information from email servers, file servers and SharePoint farms. They reduce the load on source systems and use up less storage space. SER's backend products can also be deployed in the cloud.

Find out more about the possibilities of ECM integration in Microsoft here.

About the SER Group

SER is the biggest European ECM vendor according to the most recently published figures on revenue, gross profits, operating results and number of employees. Worldwide, SER is one of the top five software-only ECM vendors. ECM Excellence by SER: this represents our vision, inspiration, experience and expertise of our 550+ employees. More than 2,000 customers and 1 million users work daily with enterprise content management from SER. For almost 35 years now, SER has been supporting mid-sized companies, corporations, administrations and organizations from a wide range of industries with its high-performing ECM software and its own professional services. Leading international IT analysts confirm that Doxis4 is one of the top ECM applications worldwide in terms of technology and application. With its unified platform for ECM and BPM (business process management), Doxis4 seamlessly unites content and processes, thus bringing together people with information, synchronizing business processes and facilitating knowledge-based collaboration between companies, their suppliers and customers. More information: www.ser-solutions.com

You can obtain further information and images here:

Press office Tel +49 (0) 30-498582-0 Fax +49 (0) 30-498582-299 E-mail: press@ser-solutions.com



SER Solutions International GmbH

Alexandra Lilienthal Manager Communications International Kurfürstendamm 21 D-10719 Berlin Tel +49 (0) 30-498582-214 Fax +49 (0) 30-498582-299 E-mail: press@ser-solutions.com Web: www.ser-solutions.com

Internet: www.ser-solutions.com