



Press release

Wednesday, September 14, 2016

Swiss Transfusion SRC decides in favor of Doxis4

Oberentfelden/Bern, Sept. 14, 2016. After an extensive tender process at Swiss Transfusion SRC Inc. in Bern, SER Schweiz won with Doxis4. SER and its ECM solutions will tackle the areas of vendor invoice processing, quality management, and transfusion and patient records.

"The offer's excellent economic efficiency throughout the system lifetime convinced us to go with SER. We were very impressed with the presentation and demonstration they gave us, which was tailored to our organization. The service agreement sealed the deal for us," says Felix Bussmann, Head of Finance & IT.

Swiss Transfusion SRC Inc. does not yet have a uniform system for filing business documents. Up until now, document management and storage has involved storing files on the server or in paper records placed in binders. The problems resulting from this, such as a lack of transparency in changes or inaccessible documents, will now be solved with an electronic document management system based on Doxis4.

The implementation of the SER solutions will begin in November this year. Doxis4software will be deployed in the following areas:

- Automated inbound invoice processing with invoice capturing and workflow-based invoice verification, connected to Microsoft Dynamics ERP
- Managing documents in a quality management system (QMS), in particular managing regulation documents
- Managing documents in patient and transfusion records (electronic records) in the area of blood stem cells

About Swiss Transfusion SRC Inc.

Swiss Transfusion SRC Inc. is an independent, non-profit public limited company within the Swiss Red Cross (SRC). The SRC and 12 regional blood transfusion services are responsible for the



regional supply of blood products. The central functions of Swiss Blood Stem Cells (SBSC) are the management of the registry of blood stem cell donors in Switzerland, recruiting blood stem cell donors in Switzerland and coordinating blood stem cell donations by donors in Switzerland for patients in the country and abroad. For more information, please visit the website: www.en.blutspende.ch.

About SER Solutions Schweiz AG

For 18 years now, SER Solutions Schweiz AG and its team of 20 based out of Oberentfelden has been supporting well-known businesses from the Swiss market, including Helvetia, Zürcher Kantonalbank, PAX, Rieter, Sunrise, Swatch and Weidmann. SER Solutions Schweiz AG is a member of the SER Group, the leading European vendor* of enterprise content management software that delivers complete solutions for information logistics and the digital workspace. With over 550 employees worldwide, the SER Group has conducted over 2,000 projects and supports 1 million users.

For 30 years now, SER has been developing software "Made in Germany" for companies across all industries, public administrations and international organizations. The complete service-oriented Doxis4 iECM suite is a technological milestone and offers flexible options for each ECM scenario. SER's solutions include electronic archiving and document management, electronic records and business process management, automated inbound mail processing and email archiving. Find out more here: www.ser.ch.

*SER is the number one European ECM vendor according to the most recently published figures on revenue, gross profits, operating results and number of employees.

You can find further information and images here:

SER-Gruppe

Bärbel Heuser-Roth
Press and Public Relations
Joseph-Schumpeter-Allee 19
53227 Bonn

Tel.: +49 (0)228 90896-2
Fax: +49 228 90896-2 22
Email: baerbel.heuser-roth@ser.de
Internet: www.ser.de

SER Solutions Schweiz AG

Ausserfeldstrasse 9 | CH-5036 Oberentfelden
Tel.: +41 (62)737 8111 | Fax: +41 (62) 737 8112
MWST-Nr. CHE-109.758.121 MWST

Press office

Tel.: +49 228 90896-2 20
Fax: +49 228 90896-2 22
Email: baerbel.heuser-roth@ser.de